

# TriMet Safety & Security Report

## October 2023

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Executive Director,  
Safety & Security



# Agenda Review

## Safety:

- Agency Safety Plan (ASP) Update
- Safety Management System (SMS) Update
- TriMet Drug and Alcohol Program
- APTA Safety Gold Award
- Environmental Stewardship

## Security:

- Regional Challenges
- Diversified Security Team
- Increased Presence
- Security Enhancements
- Employee Incident Data
- APTA Security Gold Award

# Safety



# Agency Safety Plan Update

- Revised Agency Safety Plan (ASP) received and approved by TriMet's State Safety Oversight Agency ODOT
- Updated Agency Safety Plan goes to TriMet Board for review
- Adoption in December 2023



# Safety Management Systems (SMS)

- Set of protocols to manage safety risks and identify hazards throughout service district required now by the FTA
- SMS Leadership Team launched in fall of 2022
- ODOT State Safety Oversight (SSO) members serve on the team.



# TriMet Drug and Alcohol Program

- **Oct. 2022: Passed FTA audit**
- **Mar. 2023: Revised Drug and Alcohol policy approved by TriMet Board**
- **2023 random testing:**
  - **Random testing pool: 2295 safety sensitive employees**
  - **Random collections: 1038**
  - **Random positive test results: 9**

# Risk Ranking Tool and Data Validation for Grade Crossing Safety Enhancement Project

## FTA-funded Safety Research Demonstration

- Budget \$1,075, 506 (Federal: \$825,506)
- July 2021 – June 2025

**\*APTA 2023 Rail Safety Gold Award**



# Environmental Stewardship

## DEQ EcoBiz Program Certification for TriMet Garages

- Certifies government agency fleet maintenance shops that maintain exemplary environmental compliance and sustainability practices.
- In process of certifying TriMet's 3 bus and 2 rail maintenance facilities
- Expected completion date: January 2024





# Environmental Stewardship

## Environmental Cleanup of Contaminated Sites

- Working with DEQ to cleanup and close legacy contamination sites where TriMet is responsible party
- Powell Garage received a closure letter in May for cleanup activities conducted during the redevelopment project



# Environmental Stewardship

## Environmental Oversight of TriMet Construction Projects

- Inspecting *A Better Red* project to ensure compliance with all construction permits and environmental regulations
- Emphasis on ensuring all soils are stabilized prior to the rainy season



# Security



# Regional Challenges



## 'Open-air drug use is at an all-time high' in downtown Portland: Police turn to citations as fentanyl crisis explodes

Updated: Jun. 06, 2023, 2:19 p.m. | Published: Jun. 02, 2023, 6:00 a.m.



## 8 'young adults' survive after overdosing on suspected fentanyl in NW Portland park, officials say

The incident marks the highest number of overdoses in a single response in the fire agency's history, Graves said.



## Suspected Overdose Fatalities in Multnomah County Now Exceed Last Year's Confirmed Total

There's been 516 so far this year. A vast majority involved fentanyl.

October 10, 2023 at 3:03 pm PDT

Multnomah County has reached a grim milestone: As of last week, it had tallied more suspected fatal drug overdoses than last year's confirmed total.

Tests so far show that a vast majority of those involved fentanyl, the powerful opioid that is causing a nationwide crisis as users quickly become addicted and can easily overdose.



eNewspaper

## 'Overwhelming' concerns about drugs, crime in downtown Portland prompt safety surge

Updated: Sep. 06, 2023, 7:39 a.m. | Published: Sep. 01, 2023, 5:30 a.m.



# Security Executive Steering Committee

## Working Groups - Phase I

- System Condition
- Support Matters
- Passenger & Public Conduct
- External Issues
- Rapid Response Center

# Security Executive Steering Committee

## Working Groups – Phase II

- Safe Transit Zone
- ADA Working Group

# Steering Committee Notable Outcomes

- Access control
- Exclusion policy enhancements
- Security Desk for customers and employees
- System condition recovery
- Expanding, and creating new, partnerships

# Diversified Security Team

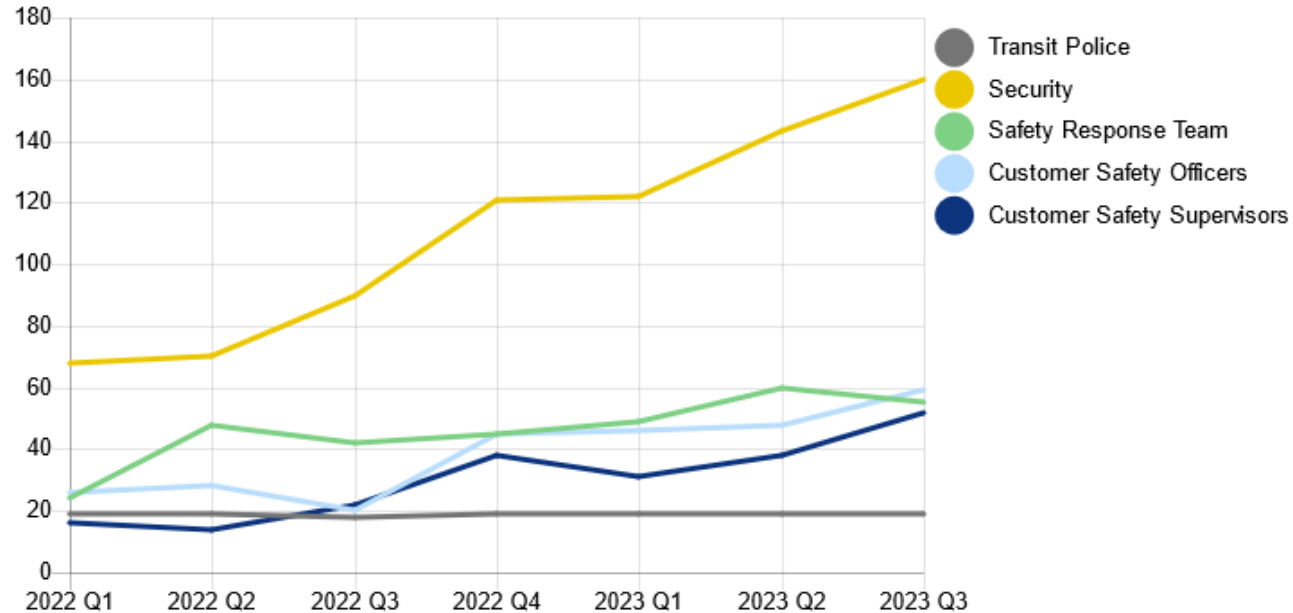
- Transit Police Division
- Contract Security officers
- Customer Safety Supervisors
- Safety Response Team
- MultCo Deputy District Attorney (Felony)
- NEW: Deputy District Attorney (Misdemeanor)
- NEW: DA investigators





# Security Teams Staffing

Security Staffing by Quarter 2022-2023

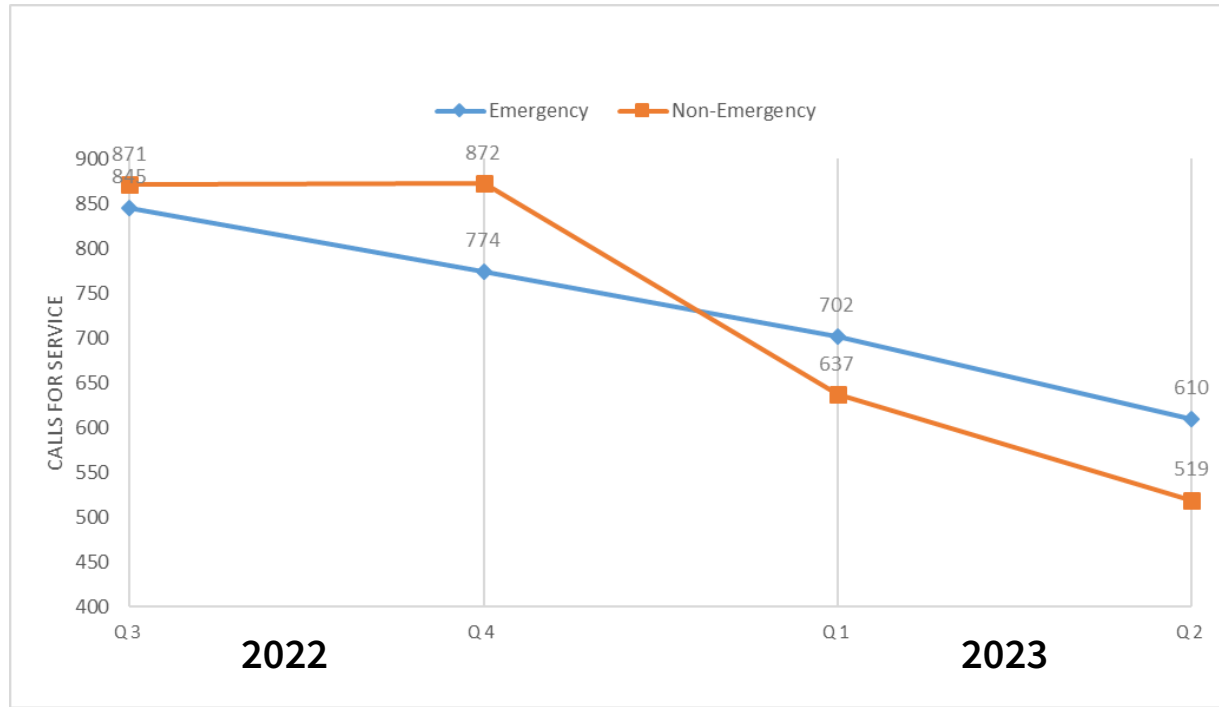


# Strategic Data-based Deployment

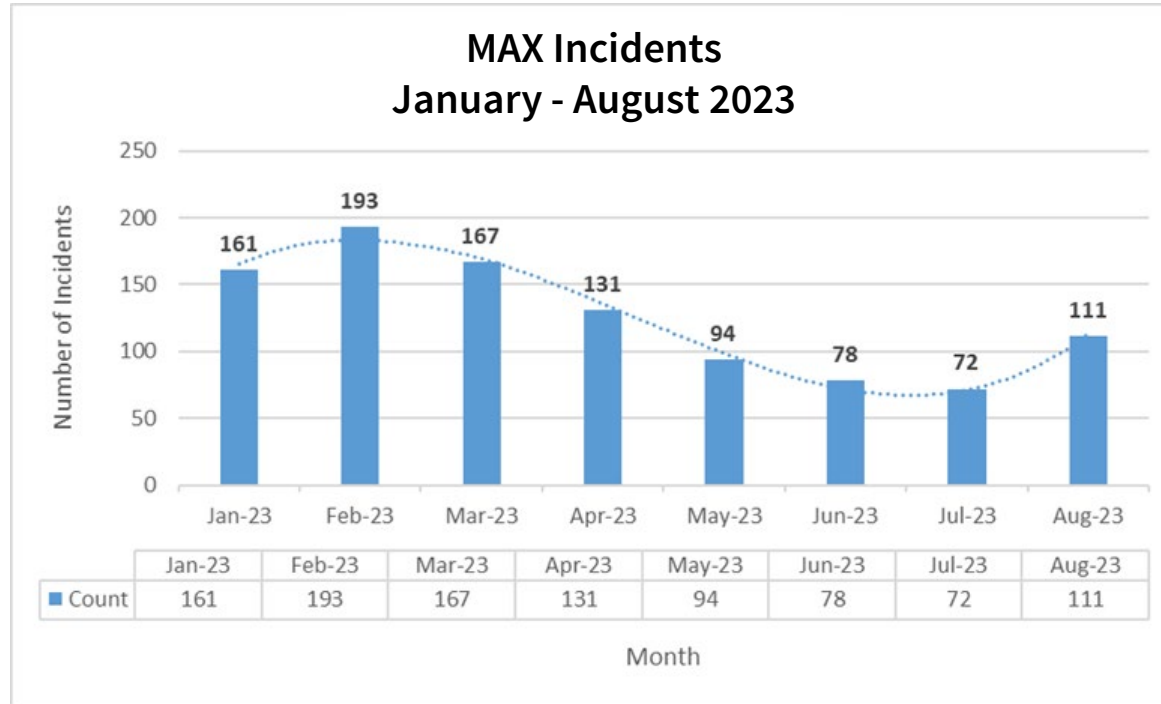
- Hot-spot data
- Public Safety missions
- Strategic use of security cameras
- NEW: 24-hour Security support



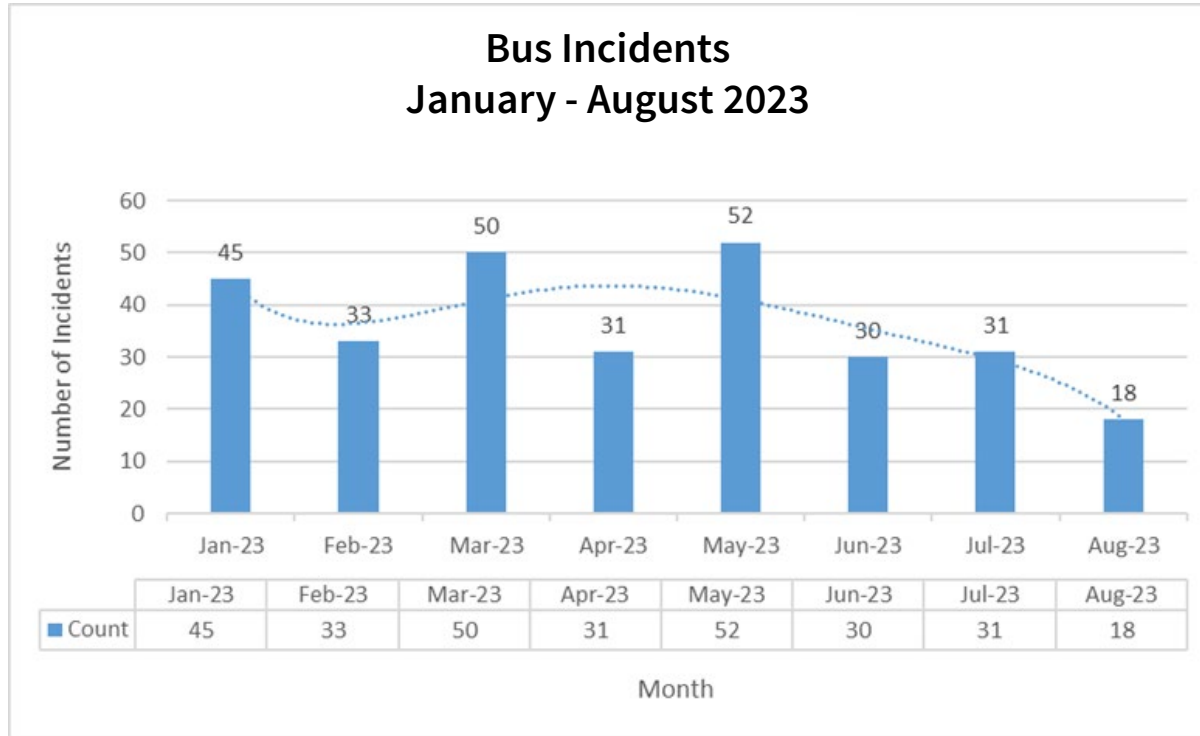
# Transit Police Division Calls for Service 2022 & 2023



# Reported Smoke/Fumes

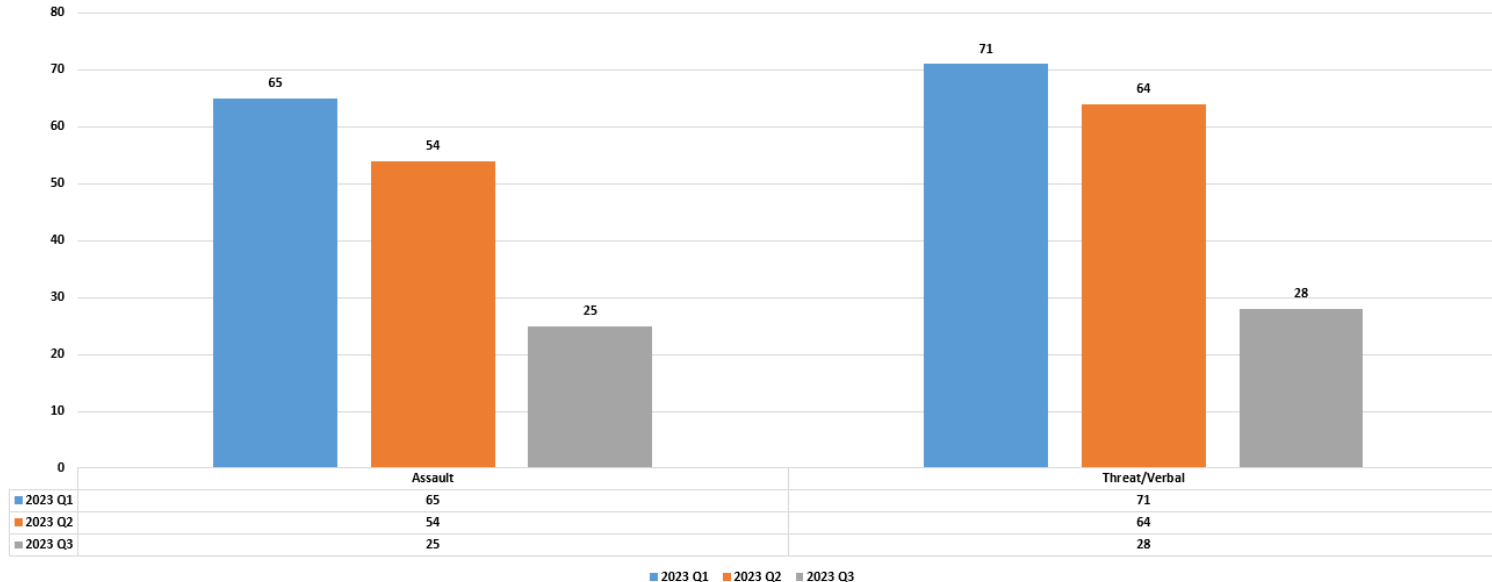


# Reported Smoke/Fumes



# Incidents Targeting Employees Assaults & Threats 2023

2023 Employee Assaults/Incidents



# Continuous Security Improvement

- Operator safety panels
- Safety monitors on buses
- Access control expansion
- Live monitoring of camera feeds
- Grants and training
- Crime Prevention Through Environmental Design (CPTED)



# Gresham Central Transit Center





# Customer Security Reporting

- **NEW: 24-hour, direct contact with Transit Security**
- **Real time monitoring of cameras & Blue Light Phones**
- **First step toward Security Operations Center - centralized call center/ security dispatch capabilities**

*Contact TriMet Security*



**Text or Call**

**503-238-7433 (RIDE)**

*We'll respond 24/7*

# APTA 2023 Rail Security Gold Award



# Questions?